



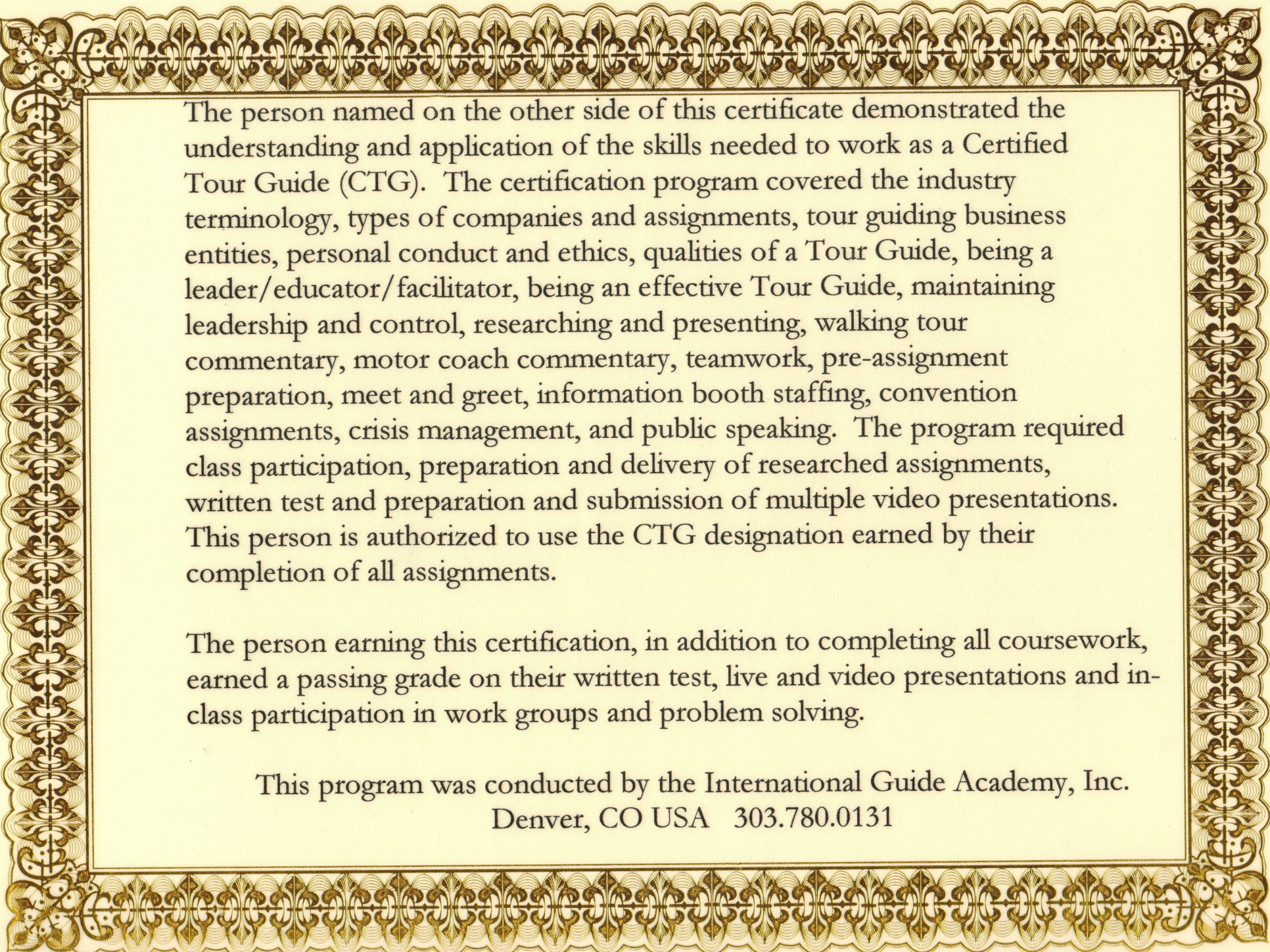
JENNIFER MINTZER

**Successfully completed all the requirements of the
certification program and is entitled to use the
Certified Tour Guide Classification.**

Awarded: 12 June 2020

**Daniel J. Slater, President
International Guide Academy, Inc.**





The person named on the other side of this certificate demonstrated the understanding and application of the skills needed to work as a Certified Tour Guide (CTG). The certification program covered the industry terminology, types of companies and assignments, tour guiding business entities, personal conduct and ethics, qualities of a Tour Guide, being a leader/educator/facilitator, being an effective Tour Guide, maintaining leadership and control, researching and presenting, walking tour commentary, motor coach commentary, teamwork, pre-assignment preparation, meet and greet, information booth staffing, convention assignments, crisis management, and public speaking. The program required class participation, preparation and delivery of researched assignments, written test and preparation and submission of multiple video presentations. This person is authorized to use the CTG designation earned by their completion of all assignments.

The person earning this certification, in addition to completing all coursework, earned a passing grade on their written test, live and video presentations and in-class participation in work groups and problem solving.

This program was conducted by the International Guide Academy, Inc.
Denver, CO USA 303.780.0131